Le French Club
ISLAMABAD

Prohibited Content and Restricted Activities Policy

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Controls for lawful website content, services and payment processing.

Effective date: 1 July 2026 | Website: lefrenchclubisb.com

1. Purpose

Le French Club Islamabad is committed to using its website and payment channels only for lawful, accurately described club memberships, dining, wellness, fitness, leisure, event and related services. The website must not advertise, facilitate, sell or process payment for illegal or prohibited goods, services or activities.

2. Prohibited Goods, Services and Content

The following must not be offered, promoted, uploaded, linked for sale or processed through the website or its payment channels:

- Illegal drugs, controlled substances, drug paraphernalia or prescription medicines supplied without lawful authority.
- Weapons, ammunition, explosives, dangerous materials or instructions intended to facilitate violent or unlawful harm.
- Stolen goods, counterfeit goods, pirated content, forged documents or products that infringe intellectual-property rights.
- Human trafficking, forced labour, sexual exploitation, escort services, child sexual abuse material or any content that exploits or endangers minors.
- Unlawful gambling, lotteries, betting, prize schemes or gaming services that lack required approval.
- Money laundering, unauthorised money transmission, deceptive investment activity, fraudulent fundraising, pyramid schemes or other unlicensed financial services.
- Hate speech, extremist propaganda, terrorist support, credible threats, harassment or content that incites violence or unlawful discrimination.

- False, misleading or fraudulent offers, fabricated reviews, impersonation, phishing, malware or schemes designed to obtain information or money dishonestly.
- Products or services prohibited by Pakistan law, local licensing rules, sanctions, payment-network rules or the Club's acquiring bank or payment provider.

3. Restricted or Age-Controlled Categories

Certain lawful categories may still be restricted by age, licensing, location, advertising rules or payment-provider policy. They must not be offered online unless the Club has documented legal authority and prior approval from the relevant acquiring bank or payment provider. Where any age-controlled category is referenced, the website must apply a reasonable age-verification step before the relevant content or booking is accessible.

- The website will not sell, promote or arrange shipment of alcoholic beverages, tobacco, vaping or controlled nicotine products of any kind. Any lawful adult-only, on-premises supply at the Club must be handled entirely offline under the Club's own licensing, age-verification and record-keeping procedures, and must not be booked, paid for or advertised as a purchasable item through the website.
- Medicinal, therapeutic, health or fitness content must not make unapproved medical claims, guarantee results or replace professional advice.
- Competitions, promotions and prize activities require written legal and management approval before publication.

4. User-Generated Content

If reviews, comments, forms or uploads are enabled, users must not submit unlawful, defamatory, discriminatory, obscene, confidential, misleading, infringing or malicious material. The Club may moderate, reject, remove or preserve content where reasonably necessary for safety, compliance, investigation or legal process.

5. Payment and Product Accuracy

- Every payment description must match the genuine service or product being supplied.
- The website must display prices, material conditions, cancellation terms and the legal business identity accurately.
- Payments must not be accepted on behalf of an undisclosed third party or unrelated business.
- The payment channel must not be used to disguise a prohibited transaction or materially different business activity.
- Cardholder data must be collected, transmitted and stored only through the payment gateway's PCI-DSS-compliant processes; the website and its administrators must not separately capture, email or store full card numbers, CVV codes or other sensitive authentication data.

6. Monitoring and Enforcement

The Club may review website content, transaction descriptions, complaints and payment activity for compliance. It may remove content, refuse a transaction, suspend a feature, cancel a booking, preserve records or report a matter to the payment provider or lawful authority where reasonably required.

7. Reporting a Concern

Suspected prohibited content or misuse should be reported to info@lefrenchclubisb.com. Please include the relevant page, screenshot, date and a brief explanation. Reports will be reviewed and handled in accordance with applicable law and the Club's privacy and security procedures.

8. Governing Law

This policy is governed by the laws of Pakistan. Any dispute arising from or relating to this policy is subject to the exclusive jurisdiction of the courts of Islamabad.

9. Changes to This Policy

This policy may be updated when laws, services, payment-provider requirements or business operations change. The current version will be published with an effective date.

Contact Us

For questions, complaints or requests relating to this document, please contact Le French Club (Pvt) Ltd, trading as Le French Club Islamabad, at info@lefrenchclubisb.com, +92 334 698 8888, or Ramna 5- Street 16 G / 5, Diplomatic Enclave, 44000 Islamabad, Pakistan.